



PET ASSURE®



Pet Assure® Service Guide



Pet Assure® The Complete Pet Care Program



Because Pets Are Family

Any Pet...

Any Age...

In Any Health Condition...

There Are NO Restrictions.

**The Pet Care Program
That Saves You Money!**





PET ASSURE®

THE COMPLETE PET CARE PROGRAM

ENROLLMENT FORM

Date

COMPANY NAME (where applicable) _____

MEMBER LAST NAME _____ FIRST NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____ COUNTRY _____

HOME PHONE _____ WORK PHONE _____ EXT _____

CELL PHONE _____

EMERGENCY CONTACT NAME & PHONE*(required) _____

Emergency name & number cannot be a duplication of one already listed. This is used for the Pet Location Service.

E MAIL HOME _____ E MAIL OFFICE (Opt) _____

PET INFORMATION

PET NAME _____ TYPE OF ANIMAL _____

BREED _____

COLOR _____ AGE _____ GENDER _____

PET NAME _____ TYPE OF ANIMAL _____

BREED _____

COLOR _____ AGE _____ GENDER _____

PET NAME _____ TYPE OF ANIMAL _____

BREED _____

COLOR _____ AGE _____ GENDER _____

PET NAME _____ TYPE OF ANIMAL _____

BREED _____

COLOR _____ AGE _____ GENDER _____

Note: For additional PETS, please feel free to copy this form or list on separate page and fax or mail.

Enroll at
www.psnsave.com/activate me

OR mail this completed form to
Preferred Savings Network
8777 East Via de Ventura, Suite 399
Scottsdale Arizona 85258

OR Fax this form to PSN fax #
1 (866) 800-4563

You will receive your Pet Assure ID Card and fulfillment materials within 2 weeks. You must show your Pet Assure ID Card in order to receive the savings and benefits of the program.



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ABOUT PET ASSURE

Pet Assure is founded upon a solid commitment--to assure better care at a reasonable cost. Pet Assure is the primary innovator and market leader of their increasingly popular benefit. Pet Assure has the most comprehensive provider network of its kind in the U.S. Pet Assure's clients represent mid-size companies up to Fortune 500 companies. The program is widely accepted by CEO's, HR Executives, Benefits Consultants and work-life advocates. Pet Assure has been featured in hundreds of newspapers and trade publications throughout the US, including Employee Benefits News, HR Magazine, Crane's, The Wall Street Journal and The Washington Post. The program has also received major media coverage on: CNN, CBS, MSNBC, Fox TV, Good Day NY, Good Day LA and Bloomberg Financial Radio.

What Is Pet Assure?

A comprehensive pet care program designed to make pet care more affordable for you!

These savings are available from our provider networks:



Save 25% on all veterinary care*

- Surgery
- X-Rays
- Check-ups
- Vaccinations
- Hospitalization
- Pre-Existing Conditions
- Elective Procedures
- Hereditary Diseases
- Dental Care
- Spay & Neuter

* Products and non-medical boarding & grooming, food and flea products are at the veterinarian's discretion.



Save up to 30% on pet services

- Boarding
- Grooming
- Pet Sitting
- Training
- Doggy Day Care
- Pet Legal Aid



Save up to 30% on pet supplies

- Food
- Treats
- Toys
- Beds
- Cages
- Vitamins



Pet ID & 24-Hour Location Service

When your pet is found, our 24-hour confidential service will call to reunite you with your pet.

Look at what you're spending

Pet Sitting \$350
Treats \$207
Pet Food \$260
Cat Litter \$208
Grooming \$240

| Costs For Veterinary Care | | | |
|-----------------------------------|--------------------|-----------------|-------------|
| Treatment* | Without Pet Assure | With Pet Assure | 25% Savings |
| Declaw | \$125 | \$93 | \$31 |
| Vet Visits (2) | \$180 | \$135 | \$45 |
| Teeth Cleaning | \$240 | \$180 | \$60 |
| Heartworm Diagnosis, Treatment | \$300 | \$218 | \$81 |
| Surgery | \$1,500 | \$1,125 | \$375 |

* Prices may vary, Not all veterinarians may perform each treatment.



THE COMPLETE PET CARE PROGRAM

FREQUENTLY ASKED QUESTIONS

Q: When is my membership activated?

A: Your Pet Assure® membership is activated when you receive your membership materials.

Q: What are my membership materials?

A: You'll receive along with your welcome letter:

- A member ID card with your personal ID #
- Your Pet ID tag location service (for each pet listed)
- Provider list of merchant discounts
- Listing of nearest veterinary practices
- Program description

Q: Can I refer my provider to your network?

A: Yes. The simplest way to refer your provider is to mention Pet Assure and have your provider contact Pet Assure at their toll-free number or refer them to Pet Assure's website, www.petassure.com.

Q: How do I add on another pet?

A: Email customer service at custserv@petassure.com. Include: Your name, your pet's name, your Pet Assure® ID number, the type and breed of pet, color age and gender or call Pet Assure's Toll free Number, 888-789-PETS. Through your Preferred Savings Network membership there is no additional charge.

Q: Why must I complete the enrollment form?

A: To activate your membership and receive your membership materials. The pet information and emergency contact information is also important for PetAssure® to have in case your pet is ever lost.

Q: Can I get a listing of Pet Assure's veterinary and national merchant list?

A: Yes. In your membership materials you'll receive a list of veterinary providers nearest you and a provider list of merchant partners. As a member you may use the search function located on the Pet Assure section of our web site www.psnsave.com/petassure. Here you will be able to view or print their veterinary providers and mer-

chant partners.

Q: What if I lose my ID card or my pet ID tags?

A: Please call Pet Assure's toll-free number immediately or email customer service. They will send you a replacement within (2) business days. There may be a nominal charge for a replacement.

Q: What is Pet ID Tag and 24/7 location service?

A: When someone finds a Pet Assure pet, all they have to do is call a toll-free number at any hour of day or night and we will help reunite you with your pet. Our service has reunited thousands of pets with their owners. If you lose your pet, it should be as easy as possible for the finder to return him/her. An electronic chip requires a visit to the vet. A phone number will not be much help if you are not home,

IMPORTANT PLAN INFORMATION

Please complete your enrollment form to activate your membership benefits. To locate a provider or participating merchant in your area use the search function located on the Pet Assure section of our web site www.psnsave.com/petassure.

All Your Household Pets Are Included. There is no extra charge.

You will receive a free pet ID tag for each pet registered.

TESTIMONIALS

Just wanted to thank you folks for the job well done. I am a huge animal lover and was devastated when my 10-year-old dog was lost. Your vet discounts and the other savings were wonderful, but being reunited with Rocky was priceless.

Jason Spencer, Carr America, Washington, DC

Pet Assure saved my pet's life. I switched vets when I joined PA and he performed the life saving surgery that I could never have afforded before. Thank you Pet Assure.

Rochelle Anderson, Laguna Niguel, CA

I love the convenience of a discount at time of sale; immediate gratification is wonderful-as opposed to insurance companies where you have to wait for reimbursement. I am very happy with the new vet that I found through PA. I tell everyone that they should join your program.

Lisa Plante, Middle Island, NY

Pet Assure paid for itself for about the 7 years the first time I used it. About 2 weeks after I registered Cheechako, she needed about \$3000 is diagnostics and surgery. The 25% we save through Pet Assure more than covers my membership for the next years. Then 4 months later the same thing happened. Another \$3000 for more diagnostics and surgery for another condition...all pets, young or old, sick or healthy, should be covered by Pet Assure. That 25% can really make the difference...between putting down a pet for financial reasons or keeping the pet...I can't say enough about PA. It's almost a religious feeling that I have found your product. There are no questions asked with PA, just present your card and you receive your discount. No hassles with copays, deductibles, forms etc. A phenomenal benefit at such a low cost. If someone can't afford to join, with the price so low, they really can't afford to own a pet.

Leslie Meredith, San Diego, CA

I started with Northside Animal Hospital AFTER joining the Pet Assure program and the Doctor is excellent!

Ronnie Scheinfeld, Doraville, GA

I've been with Pet Assure for 3 years now. The service has been excellent. I not only save a considerable amount of money, but I've found a vet who has been wonderful to my pets. He's caring, concerned and takes his time with them. I never feel as if I'm being rushed out the door. I've been so pleased and impressed with the program that 2 years ago I gave my mom a membership for her pets as a gift. She also has found it to be so beneficial that she has renewed the membership on her own.

Neyla Estrada, Brooklyn, NY

I'm thrilled with the Pet Assure program!!! I tell all my friends how Pet Assure reunited me with my dog, Chance.

Eunice Snow, Garland, TX

I was away on my honeymoon when Princess and Bandit got out. When Princess was found, Pet Assure called me both at home and at work, with no luck! So they called my emergency contact, Michelle, and she went to pick up Princess. A few hours later another Good Samaritan found Bandit and Michelle brought him home too. My babies were home before I knew they were lost. All thanks to Pet Assure (and Michelle).

Tina Gonzales, Dover, NJ

I had just purchased the invisible fence for my Mastiff Dillanger. Being the big doof that he is, he went right through it one night. About 15 minutes after I let him out the Pet Assure people called me to tell me he was found. I didn't even know he was lost! They told me he was found by security (I live in a gated community). I called security and they returned him. I still think he just wanted to play police dog and ride shotgun with the officer. It's a pretty secure feeling to know my dog was returned before I even knew I had lost him. Thanks Pet Assure!

Keith Bockoven, Bushkill, PA



Pet Assure® is a pet care savings program designed to save you money on everything you need for the other member of your family - YOUR PET!