



Changing The Way America Saves.



PSN Minisaver

AUTO
HOME
MONEY

How to spend less and save more...

About PSN

Preferred Savings Network is a leading provider of membership-based discount and fulfillment services. Working with our marketing partners we offer the American family the opportunity to save thousands of dollars each year. There are millions of members using the benefits currently provided. Preferred Savings Network is “changing the way America saves”. Our value added lifestyle benefits have been carefully selected to provide the most comprehensive benefits and services available in the marketplace today. We have a dedicated management team to make sure you and your family’s program is handled with the utmost professionalism. Our in-house call center is dedicated to answering any of your questions and concerns and to maximize your family’s savings. Our quality assurance department provides convenient toll-free service. Our state-of-the-art customer service software allows us to document, track and report any and all service related issues. The benefits provided by Preferred Savings Network have a common thread, they are “life services” which most Americans utilize everyday. We also continually search for additional quality benefits and services that would add value to our program. One of the key guarantees of Preferred Savings Network’s success is our proprietary pricing system. The Preferred Savings Network pricing system was created after years of research and development of benefits and services related to the consumer, corporate, fund raising and association marketplace. Preferred Savings Network provides our consumer members the negotiated advantage of millions of people like themselves in the marketplace. This allows our members to have access to products and services whose prices are closer to those of the manufacturer. This is a key concept behind Preferred Savings Network.

Changing The Way America Saves.

Preferred Savings Network

Autovantage	4-11
Complete Home	12-16
Discount Shopping	17-22
Terms And Conditions	23

Table of Contents

ANY QUESTIONS? Please feel free to contact PSN Member Services at
1-866-800-4390, Mon- Fri, 9:00am - 5:00pm, MST

AUTOVANTAGE®

Preferred Savings Network



During these stressful situations you'll need your Autovantage® membership

Benefits include:

- **24 hour Toll-Free Assistance Number**—One convenient 800 number provides access to all emergency assistance benefits, 7 days a week, 365 days a year, throughout the United States.
- **Emergency Towing And Wrecker Service**—Towing/wrecker service for transporting disabled motor vehicles to the service repair facility specified by you.
- **Emergency Roadside Assistance**—Jump starts/battery boosts, emergency fuel delivery (payable by member), tire change (member provided spare) and other quick fixes to get you back on the road.
- **Emergency Lockout/Locksmith**—24-hour dispatch service in case your keys are accidentally locked inside the car.

Emergency Road and Tow Service

TIME TO HIT THE ROAD!

Spend your time enjoying the ride... not getting lost. We'll point you in the right direction whether you prefer the scenic or most direct route. Just call toll-free!

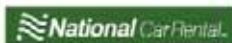
Custom Trip Routing

Your Free Custom Trip Routing Includes:

- The fastest or most scenic route detailed on easy-to-read maps/itineraries
- Information on points of interest and stopovers
- Listing of restaurants on the way
- Unlimited use of service is available within the U.S. and Canada (limited service in Mexico)

Receive special savings from leading car rental agencies.

Car Rental Discounts



1. Look on the back of your PSN/Autovantage® membership card for 800 numbers and membership number.
2. Review this brochure for complete information to maximize your savings.
3. Go to our website www.psnminisaver.com

How To Use Your Membership

Frequently Asked Questions

Q: What is the AutoVantage™ Program?

A: AutoVantage™ is a one-stop service for savings when maintaining, buying, selling, or leasing a vehicle. This is an exclusive program designed to help you maintain and service your car more economically. You will receive valuable auto maintenance discounts from thousands of participating retailers nationwide. You will also be able to save time and money with our exclusive New Car Summaries. In addition, you can save when buying or selling a used car by reviewing the AutoVantage™ Used Car Valuations that provide you with the fair market value of the used car. You can even save money when it comes time to buy or lease a new automobile, or trade in the car you are driving! With AutoVantage™, you have access to these valuable services:

- New Car Buying/Leasing Service
- Emergency Road and Tow Service
- Custom Trip Routing
- Car Rental Discounts
- Auto Maintenance Discounts
- Five (5) New Car Summaries
- Three (3) Used Car Valuations-written
- Unlimited Verbal Used Car Valuations

Q: How do I use AutoVantage™?

A: To use AutoVantage™, you need only to call the service center toll-free at 1-800-727-0008 and provide the representative with your membership ID number. With the help of our computerized locator service, you can access maintenance and repair services, order New and Used Car Summaries, lease a new car or negotiate new car pricing. AutoVantage hours are Monday-Friday, 9:00am to 11:00 pm and Saturdays, 8:00am to 7:00pm EST.

Q: Is the AutoVantage™ new car buying service free?

A: Yes. There are no up-front charges, membership fees or costs of any kind whether or not you buy your vehicle through AutoVantage™. Only savings.

Q: How do I save money on car maintenance using AutoVantage™?

A: Your membership entitles you to valuable discounts at over 25,000 service centers nationwide. Just show your PSN/AutoVantage™ membership card before requesting the service and enjoy outstanding savings.

AutoVantage™ Business Hours

Monday - Friday, 9:00am - 11:00pm • Saturday, 8:00am - 7:00pm (EST) • 1-(800) 727-0008
24 HOUR EMERGENCY SERVICES 1-(800) 554-7106

AutoVantage™ is a registered trademark of Cendant Publishing Inc.

Frequently Asked Questions

Q: How do you provide such great deals on new cars, car rentals and upkeep?

A: AutoVantage™ leverages its volume and buying power of 2 million members to obtain a preferred competitive price from dealers, eliminating hassles and the need to negotiate. In addition, AutoVantage™ uses its vast membership base to negotiate discounts from car rental companies and service centers.

Q: Is there an obligation to buy a vehicle through AutoVantage™ once I've made a request?

A: No. We only request that you are a serious buyer, prepared to buy if the price, selection, and service are right for you.

Q: Do I have a choice of financing providers through AutoVantage™?

A: Yes, you can work with any financing source, including your credit union, local bank, or dealer.

Q: What if I want to trade-in a vehicle?

A: Members have access to our used car pricing and used car summaries. We can value your car with all options and give you both a retail and trade-in values. Used Car Summaries are an invaluable tool because they contain inside information, such as recall history, performance specifications, and in-depth reviews.

Q: What is the difference between Retail Value and Trade-In Value?

A: Generally, the Retail Value is what you might receive if you sell the vehicle on your own. The Trade-In Value is what you might get if you trade the vehicle to a dealer. Market conditions and other factors affect the value of a used car.

Q: Is my family protected with AutoVantage™ membership?

A: Yes! With AutoVantage™ your immediate household family is included-at no extra charge

Q: Can I get extra cards for household members?

A: Yes, Call PSN Customer Service at 1-866-800-4390. You'll receive two cards for a nominal fee of \$5.



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Savings and Protection For You and Every Household Member—In Any Car!

One Stop Service! Save 100's-1000's For Your Entire Family's Automotive Needs! Piece of mind-That's what your Autovantage® Membership is all about. We protect all members of the household-no matter what car they're driving or whether they're the driver or a passenger.

Maintenance Discounts

Bumper to Bumper Savings

Over 25,000 participating retailers nationwide such as:



- Oil, lube and fuel service
- Mufflers, shocks, brakes
- Glass repair/replacement
- Detailing
- Transmissions
- Body/paint work
- Tires
- Auto parts
- Tune-ups

New or Used Car Information

Buying a car just got a lot easier. We've removed the hassle and haggling and replaced them with convenience and savings!

Everything dealers don't want you to know.

SAVE \$50 TO \$3500 on your next car purchase through our nationwide network of new car dealers.

OR

Buy direct from the factory for \$50 below dealer invoice.

SAVE ON LEASING your new car at a pre-negotiated discount price.

New Car Summary

You can receive up to **5** personalized new car summaries every year **FREE (\$55 value)** Includes dealer cost, sticker price, re-sale projection and performance reports to assist you with your purchasing decision.

Used Car Evaluations

You can receive up to **3** personalized used car evaluations **FREE (\$33 value)**. Includes estimated retail and wholesale market values for buying, selling or trade-in purposes.

AutoVantage™ Program Description

AutoVantage™ is a one-stop service for savings when maintaining, buying, selling, or leasing a vehicle. This is an exclusive program designed to help you maintain and service your car more economically. You will receive valuable auto maintenance discounts from thousands of participating retailers nationwide. You will also be able to save time and money with our exclusive New Car Summaries. In addition, you can save when buying or selling a used car by reviewing the AutoVantage™ Used Car Valuations that provide you with the fair market value of the used car. You can even save money when it comes time to buy or lease a new automobile, or trade in the car you are driving! With AutoVantage™, you have access to these valuable services:

- **Auto Maintenance Discounts • Five (5) New Car Summaries**
- **Three (3) Used Car Valuations-written**
- **Unlimited Verbal Used Car Valuations • New Car Buying/Leasing Service**

How To Use AutoVantage™

To use AutoVantage™, you need only to call the service center toll-free at **1-800-727-0008** and provide the representative with your membership ID number. With the help of our computerized locator service, you can access maintenance and repair services, order New and Used Car Summaries, lease a new car or negotiate new car pricing.

Auto Maintenance Discounts

You can save with discount pricing for auto maintenance repairs at more than 25,000 service centers nationwide including participating Goodyear Gemini Automotive Car Care Centers, Firestone Tire & Service Centers, Penske Auto Centers, Jiffy Lube Centers, Precision Tune Auto Care Centers, AAMCO Transmission Centers, Meineke Discount Muffler Centers and Safelite Auto Glass Centers. Simply call the toll-free AutoVantage™ number and ask the representative for the participating auto service centers nearest you. Present your PSN/AutoVantage™ membership card at the time you authorize repair work on your vehicle and you will receive the discounted price as outlined below:

- **Goodyear Gemini Automotive Car Care Centers** - 10% off the regular price or sale price for parts and services, 5% off the regular price or sale price for all tires.
- **Firestone Tire & Service Centers** -10% off the regular price(s), including tire purchases, 5% off sale price(s), including tire purchases.
- **Penske Auto Centers** -Save 10% off the regular price for all services.
- **Jiffy Lube Centers** - 10% off the regular price for all services.
- **Precision Tune Auto Care Centers** - 20% off the regular price or receive the lowest current advertised price on services.
- **AAMCO Transmission Centers** - 10% off the regular price of all services.
- **Meineke Discount Muffler Centers** - 10% off regular price and 5% off sales price on all services including parts and labor.
- **MAACO Auto Painting and Bodyworks Center** - 10% off all paint services and body labor charges (some third party parts may not be discounted).
- **Safelite® Auto Glass Centers** - At participating locations, you can save \$20 - \$30 off selected services.

New Car Summaries

New Car Summaries include dealer cost, sticker price, resale projection and performance reports to assist you with your purchasing decision. You may order five (5) New Car Summaries annually at no cost. Additional summaries may be purchased for \$11.00 each.

Used Car Summaries

Used Car Valuations include estimated retail and wholesale market values for buying, selling or trade-in purposes. You may receive unlimited Verbal Used Car Valuations and order up to three (3) written Used Car Valuations annually at no cost. Additional written summaries may be purchased for \$11.00 each.

New Car Buying

You can save from \$50 to \$3,500 on your next new car purchase through our nationwide network of New Car Dealers. You are entitled to the discounted fleet purchase price on all domestic cars* and most foreign makes at over 1,800 participating new car dealers nationwide. If you are interested in purchasing a new car, you should call the toll-free AutoVantage™ number. One of the new car specialists will refer you to the nearest participating new car dealer. The dealer will then work with you to obtain a car equipped with the options selected at the AutoVantage™ discounted fleet price. The actual savings on new car purchases will vary, depending upon the make, model, region, and other factors.

Factory orders

AutoVantage™ provides you with the option to factory order any domestic vehicle* for \$50 below dealer invoice. Factory ordering allows you to custom order all options and colors. The car or truck is shipped to a convenient location within 12-16 weeks after ordering. This benefit saves you from \$300-\$1,000 in addition to the significant discounts provided through the dealer network.

*Excludes Saturn

Important! Please Read! Member will pay the service provider directly at the time the service is rendered. EMERGENCY ROAD & TOW SERVICE DISPATCH ONLY

By simply calling the toll-free number, you can access Emergency Roadside Assistance, anywhere in the United States, 365 days a year, 24 hours a day. The benefits of the program include:

- **24-Hour Toll-Free Assistance Number** - One convenient 800 number provides access to all emergency assistance benefits, 7 days a week, 365 days a year, throughout the United States.
- **Emergency Towing and Wrecker Service** - Towing/wrecker service for transporting disabled motor vehicles to the service repair facility specified by you.
- **Emergency Roadside Assistance*** - Jump starts/ battery boosts, emergency fuel delivery (payable by member), tire change (member provided spare) and other quick fixes to get you back on the road.
- **Emergency Lockout/Locksmith** - 24-hour dispatch service in case your keys are accidentally locked inside the car.

When accessing the Emergency Road and Tow Service, you will need to identify yourself as a member of the program by providing the representative with your ID number. This service will locate the closest service provider from over 17,000 towing facilities nationwide, and dispatch service to you. You will pay the service provider directly at the time the service is rendered.

*Emergency roadside services are administered by Brickell Financial Services Motor Club, Inc. dba Road America Motor Club, administrative offices at 3081 Salzedo Street, Coral Gables, Florida 33134. For Mississippi and Wisconsin customers, services are provided by Brickell Financial Services Motor Club, Inc. For California customers, services are provided by Road America Motor Club, Inc. Specific services are underwritten by the New Hampshire Insurance Company, a member company of the American International Group, Inc. in states where required by law. Services such as a lockout, emergency towing and roadside assistance may vary to conform with the laws of your state.

Custom Trip Routing

With Custom Trip Routing, you can plan the most direct or the most scenic route for your trip. To enjoy trip routing's easy-to-read maps and directions, you simply call 1-800-727-0008 toll-free and provide the representative with your departure point, final destination, and any stops you would like to make along your route. This service is available to you or any member of your immediate family residing in your household. An allowance of 7-10 business days should be made to receive the trip routing package. There is no limit to the number of times you may use this service. Trip routing is available by request within the U.S. and Canada; only limited trip routing is available within Mexico.

Car Rental Discounts

Receive special savings from leading car rental agencies.

1. **National Car Rental:** Up to 20% off daily, weekend, weekly, and monthly leisure rates
Contract ID # 5270312 – For reservations call **1-800-CAR-RENT**
2. **Avis:** 5%-35% discount off daily, weekly, weekend, and Avis Mini-lease rates –
Avis Worldwide Discount (AWD) # B450401 – For reservations call **1-800-239-6536**
3. **Alamo:** Up to 20% off car rental rates with Alamo Rent-a-Car –
Member ID # 224280 – Call **1-800-354-2322** and request ID # 224280 with rate code BY
4. **Budget:** Save 10% - 25% on Budget rentals – BCD # T568519 –
Call **1-800-455-2848** and reference the BCD # when making reservations.

AutoVantage™ Business Hours

Monday - Friday, 9:00am - 11:00pm • Saturday, 8:00am - 7:00pm (EST) • **1-(800) 727-0008**
24 HOUR EMERGENCY SERVICES 1-(800) 554-7106

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Preferred Savings Network

COMPLETE HOME®

The CompleteHome Service

Making Your Home Projects Successful and Hassle-Free!

Contractor Solutions Referral Service

To lend members a professional helping hand for any home improvement, maintenance, or repair, you need only to call our toll-free number and provide the member ID number located on the back of your PSN member card. This will give you access to qualified, reliable licensed tradesmen who are pre-qualified in their local area.

Services related to Contractor Solutions Referral Service include the following:

Maintenance and Repair

Heating and air conditioning
Electricians
Plumbers
Appliance repair
Wells and pumps
Water softening

Improvements

Siding specialists
Deck and fence
Kitchen and bath remodeling
Gutters, overhang and trim
Room enclosures
Windows, shutters, skylights
Roofing
Central heating and air conditioning
Awnings
Doors

Appointments, cost estimates and work schedules are arranged directly by the customer with the tradesmen.

For Additional Free Services use our weblink to Improvenet

- Find a contractor in (3) easy steps
- Get a free online estimate for your project:
- Bath • Kitchen • Flooring
- Patio • Roofing • Deck
- Submit your home improvement job
- Got questions? Get answers!
- Small repair/service needed? **Schedule it!**

ImprovNet is America's Home Improvement Network...

FREE HOW-TO GUIDES

JUST CALL TOLL-FREE TO ORDER YOURS

When you need home improvement "know how" look no further than our informative selection of over **160 How-To Guides!** Giving you the information you need, you can choose from a variety of projects including window installation, wallpapering, home insulation, tiling and many more that cover virtually every aspect of home improvement! You'll be able to talk knowledgeably with contractors or handle the job confidently yourself like a pro!

Appliances

Plumbing

Lighting

Masonry

Decks and Fences

Working with Wood

Electrical

Ceiling, Walls, Floors

Remodeling

Roofing

Gardening

Painting

Landscaping

Energy Savers

Environment

Doors

Step-by-Step Guides Are Great for Do-It-Your-Selfers.

Did you ever wish you had a little guidance when tackling a home improvement job on your own? These **Free How-to Guides** will help answer any questions you may have before you even begin. Choose from **160** How-to Guides filled with the information you need for your project to go smoothly and successfully.

When Professionals Do It for You.

If you're not a do-it-your-selfer, these Guides give you the know-how to better work with your contractor while you plan the project. You'll learn about choosing the right materials for the job and be better able to evaluate how the work is progressing.

Each Guide Includes:

- Necessary tools and materials checklist
- Easy-to-understand instructions
- Simple-to-follow diagrams
- Thorough step-by-step directions
- Safety tips, helpful hints, and much more!

Remember, you can call toll free and you may request up to 10 free Guides at a time!

1-800-232-4663

Please provide your member ID located on the back of your Member Card.

Complete Home Business Hours Mon- Fri, 9:00am - 8:00pm, (EST)

FREE HOW-TO GUIDES FOR ALL YOUR HOME CARE NEEDS

Appliances

Clothes Washers
Dishwashers
Disposal Trouble
Electric Hot Water
Gas Hot Water
Phone Hook-Ups
Video Hook-Ups

Ceiling, Walls, & Floors

Ceiling Tile
Ceramic Floor Tile
Ceramic Wall Tile
Drywall Joints
Foam-Back Carpet
Grass Carpeting
Hanging Ceiling Fixtures
Hanging Wallpaper
Install Plank Flooring
Parquet Fixtures
Patching Plaster
Stairs & Landings
Suspended Ceilings
Tiling Floors
Vinyl Floors
Wall Paneling
Wall-to-Wall Carpeting

Decks And Fences

Attached Decks
Basic Decks
Board Fences
Chain-Link Fences
Deck Coverings
Deck-scaping
Picket Fences
Rail Fences
Railings & Steps

Doors

Door Lock Sets
Garage Door Openers
Hanging Doors
Patio Doors
Pre-hung Doors
Safe & Secure
Screen Repair
Shower Doors

Electrical

3-Way Switches
Chimes & Doorbells
Circuit Breakers
Extending Electrical Service
Extending Existing Wire
Fuse Failures
Outdoor Wiring
Plugs, Cords, & Sockets
Switches & Outlets
Wires & Wiring

Energy Savers

Broken Windows
Caulking & Stripping
Energy Savers: Climate Control
Installing Thermostats
Install Windows
Insulate an Attic
Insulate Side Walls
Insulation:
 How Much is Enough
Window Insulation Firm

Environment

Asbestos, Lead, Formaldehydes
Biological Pollutants in Your Home
Child Safety
Combustion Pollutants in Your Home
Energy Efficient Lighting
Indoor Air Quality
Recycling
Water Conservation
Water Quality in Your Home
What is Radon

Gardening

Annuals & Perennials
Attracting Birds
Control Vegetable & Fruit Pests
Control Vegetable Pests Organically
Deciduous Trees & Shrubs
Herbs
Home Composting
Making a Water Garden
Organic Flower Gardening
Organic Vegetable Gardening
Plants for Dry Climates
Pruning Trees & Shrubs
Roses
Waterwise Gardening

FREE HOW-TO GUIDES FOR ALL YOUR HOME CARE NEEDS

Landscaping

Asphalt Drives
 Building Driveways
 Controlling Turf Pests
 Greener Grass
 Ground Covers
 Mower Tune-ups
 Organic Lawn Care
 Pool Care
 Starting a Lawn
 Turf Care
 Underground Sprinklers

Lighting

Ceiling Fan Hook-Ups
 Install Track Lighting
 Install Recess Lighting
 Light-scaping

Masonry

Brick Walks
 Concrete Mixing
 Concrete Repairs
 Concrete Slabs
 Concrete Walkways
 Foundations
 Laying Bricks
 Setting Stones

Painting

Choosing & Applying Finishes
 Decorative Paint Finishes
 Exterior Painting
 Interior Painting
 Paint Appliers
 Paint Problems
 Removing Finishes
 Spraying Paint

Plumbing

Clogged Drains
 Copper Pipe
 DWV Systems
 Flush Toilets
 Install Bathtub
 Install Shower
 Lavatory Put-in
 Leaky Faucets

Plan a Bathroom:

Install Toilets
 Plastic Pipe
 Putting in Sinks
 Steel Pipe
 Sump Pumps
 Toilet Troubles

Remodeling

Closet Organizers
 Divider Walls
 Installing Glass Block
 Picture Framing
 Plan/Install Kitchen
 Cabinets
 Plastic Laminate
 Room Dividers
 Shelving You Hang
 Skylights
 Upgrade Kitchen
 Cabinets

Roofing

Flat Roof Repairs
 Flowing Gutters
 Leaky Shingles
 Shingles & Shakes
 Venting Attics

Tools

Drill Know-How
 How to Miter
 Router Know-How
 Selection & Use Of:
 Hand & Power Tools
 Using Chain Saws

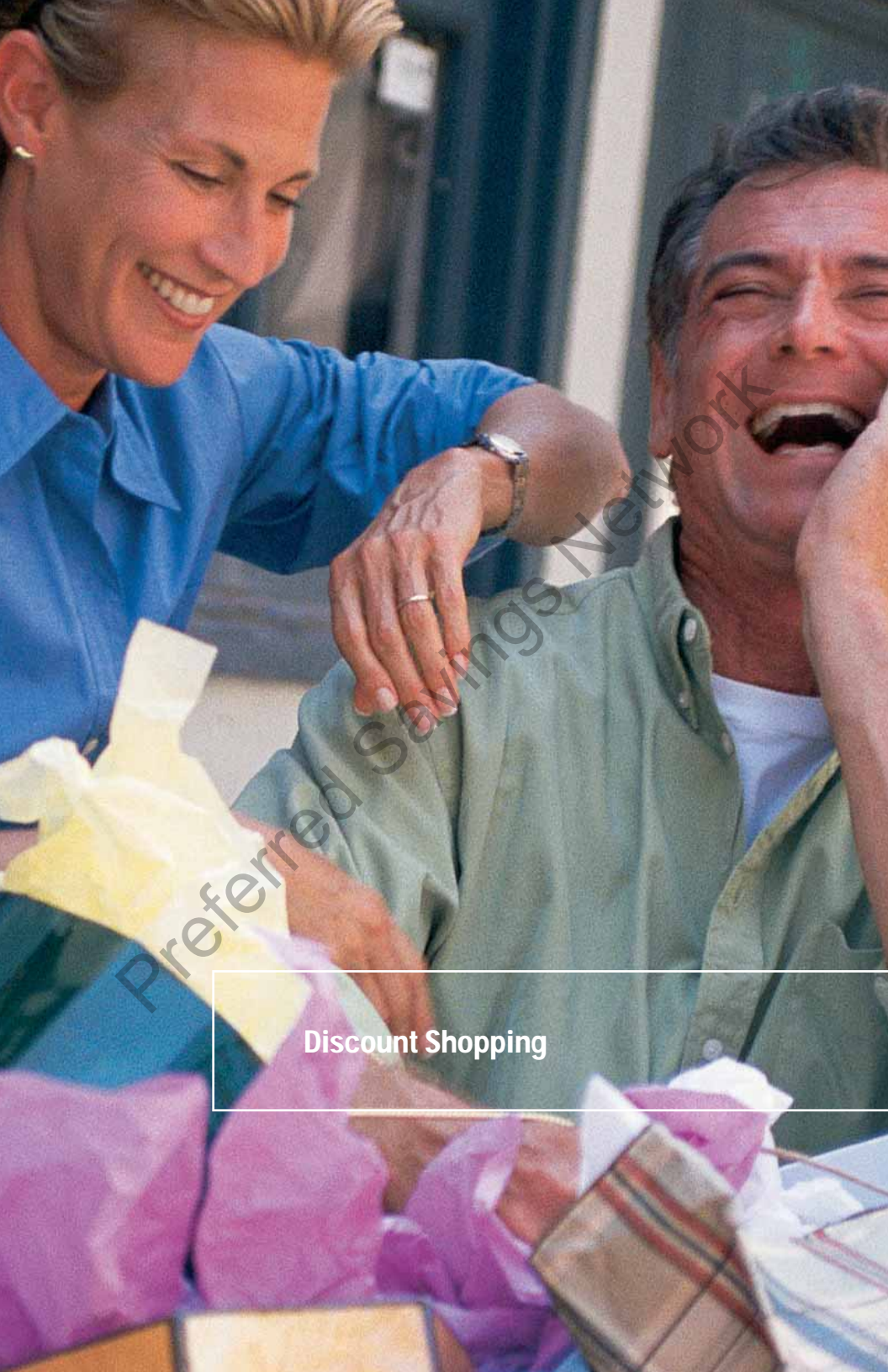
Working With Wood

Fine Finishes
 Modern Stains
 Molding Magic
 Nails & Screws
 Pressure-Treated Lumber
 Sanding Abrasives
 Selection & Use of:
 Wood & Plywood
 Stop Wood Rot
 Wood Joints

Remember, you can call toll free and you
 may request up to 10 free Guides at a time!

1-800-232-4663

Please provide your member ID located on the back of your Member Card.
Complete Home Business Hours Mon- Fri, 9:00am - 8:00pm, (EST)



Preferred Savings Network

Discount Shopping

YOU NEED...

... just the right wedding present for your best friend.

... a new self-cleaning oven for your kitchen.

... a bigger bike to keep up with your growing kids.

... to upgrade your computer equipment.

... to feel sure you have the best price.

NOW IMAGINE...

You've got a staff of personal shopping consultants ready to locate amazing savings on thousands of brand-name products 7 days a week!

STOP IMAGINING...**START CALLING!**

Your shopping consultant is just a toll-free call away, 7 days a week. Don't pay full price again!

SHOP WITH CONFIDENCE

Browse whenever it's convenient — From wherever you happen to be! There is never any obligation to buy. As a matter of fact, many members use our shopping service as a price comparison service. There is no limit on the number of calls you can make when you're shopping around.

Don't Wait To Start Saving!**CALL TODAY!**

Remember...Your Satisfaction is Guaranteed!

Business Hours

Monday - Friday, 8:00 am to 11:00 pm (EST)

Saturday, 9:00 am to 8:00pm (EST)

Sunday, 12:00 Noon to 8:00 pm (EST)

1 (800) 580-9730

The Discount Shopping Service

The Discount Shopping Service is a computerized buying service that offers members savings from 10% to 50% off the manufacturers suggested list prices on thousands of quality brand name products. Available items include jewelry, electronics, home furnishings, business furnishings and much more!

How the Service Works

A toll-free call (1-800-580-9730) provides members with price quotes when they give the service center their membership number. The service representative can also provide members with convenient price and feature/benefit comparisons. All members need to do is identify the product you want by brand name and model number. The service representative will provide members with as many quotes as you would like. Prices are updated regularly and include sales tax and delivery charges. If you decide to buy, you may use your credit card to pay for the purchase and the order will be processed immediately. The toll-free shopping lines are open seven days a week. Members may call as often as you like, anytime Monday through Friday from 8am to 11pm (EST), Saturday from 9am to 8pm (EST) and Sunday from noon to 8pm (EST).

The Low Price Guarantee

If within sixty (60) days of the purchase a member sees a printed advertisement from an authorized dealer showing a lower price for exactly the same item purchased from The Discount Shopping Service, the member is entitled to a check for the difference in price. "Exactly the same" means an item with the same model number and with the same accessories as the one purchased from The Discount Shopping Service. The advertised, lower-priced model must also carry a manufacturer's U.S. warranty. Demonstration models, items purchased at limited sales and one-of-a-kind items are excluded. For information on how to receive the price-difference check, members need only to call the service center, toll-free. Calculation of the amount of the check will take into consideration any sales taxes, shipping and rebates. Please allow two (2) weeks for response to the claim. Customer Service hours are 8am to midnight (EST) seven days a week.

When Ordered Merchandise Will Be Received

Most items are shipped in two to four weeks. Some items, like custom appliances and custom-ordered furniture, may take eight weeks or more. Most items are delivered by UPS. Some items, like furniture, will be delivered by common carrier. In every case, shipment is made by the fastest and most reliable method possible.

Questions

The Customer Service department is available for assistance with any questions about orders from 8am to midnight (EST), seven days a week.

What Do I Do If Merchandise Is Damaged

If merchandise arrives damaged, members should accept the merchandise, sign for the shipment as damaged, and call Customer Service for assistance. To facilitate the claims process, retain all original packing and cartons in which the damaged goods arrived.

Return Policy

If within 60 days you are not satisfied with your purchase, we will replace the item or provide a credit for the full merchandise amount. Notebook and hand-held computers may be returned within 15 days of purchase. Simply call a Customer Service representative at 1-800-562-8888 to receive return instructions. To avoid a restocking charge, please return your merchandise in the original box and packing including all the accessories and owner's manual. Do not destroy or discard packing for 60 days. The value of missing accessories will be deducted from the credit amount of a return. Personalized items, opened personal care, domestic, pierced earrings or computer software items, computer disks, printer cartridges and special order merchandise are not returnable. Certain merchandise may require manufacturer service before the return is allowed.

Merchandise Warranties and Guarantees

Purchases made through The Discount Shopping Service come with all guarantees and warranties in full effect. If an item needs service under warranty, the manufacturer's local authorized service agent will repair it in accordance with the terms of the warranty.

Pricing Information Disclosure

The manufacturer's suggested retail price or list price, where available, is supplied as a benchmark to compare prices. Retail prices vary among markets, and the MSRP or MSLP for a particular product may not represent the actual selling price for that product in a specific market.

Note:

The Discount Shopping Service complies with all applicable laws and trade regulations concerning consumer goods. Products and services restricted by law are not available. The Discount Shopping Service will notify you if goods or services are not available. Information on products, brands, access telephone numbers and procedures are subject to change without notice.

Frequently Asked Questions

Q: Is PSN Discount Shopping Service secure?

A: Yes, you can shop with confidence. We use some of the latest encryption technology, digital certificates, secure commerce servers, and authentication to help insure that your personal information is secure online.

Q: What credit cards are accepted?

A: Visa®, MasterCard®, American Express® and Discover/Novus® are accepted, as well as debit cards that bear the Visa or MasterCard logo.

Q: Can I purchase an item by check?

A: You cannot send a personal check or money order as order payment. However, if your checking account debit card bears the Visa® or MasterCard® logo, then you can shop with your checking account. Currently we only accept transactions with Visa®, MasterCard®, American Express®, and Discover/Novus®.

Q: Does your shopping service stock items?

A: No. This is one of the many ways that we save you money. When you place an order with us, your order will ship directly from one of our many authorized vendors across the country.

Q: What if I have a question about my order?

A: Our customer service department is available for assistance with any questions about your order from 8:00am to midnight (ET), 7 days a week.

Q: Why was I charged the sales tax on my purchase?

A: The appropriate sales tax is applied to all items shipped to CT (Connecticut) and OH (Ohio). In some instances, however, sales tax will be collected on other orders if the independent vendor ships to a state in which it must collect sales tax.

Frequently Asked Questions

Q: Do you reduce shipping costs for multiple quantities of the same item?

A: In some instances, when multiple quantities can be shipped together in the same package, we are able to reduce shipping costs per item. The reduced shipping costs will be reflected when you place your order.

Q: How does the service work?

A: A toll-free call will provide you with price quotes when you give our service center your membership ID number. Our service representative can also provide you with convenient price and feature/benefit comparisons. All you need to do is identify the product you want by brand name and model number. Our service representative will provide you with as many quotes as you would like. Prices are updated regularly and include sales tax and delivery charges. If you decide to buy, you may use your credit card to pay for the purchase and the order will be processed immediately. The toll-free shopping lines are open 7 days a week. You may call as often as you like, anytime Monday-Friday from 8:00am to 11:00pm (ET) Saturday from 9:00am to 8:00pm (ET) and Sunday from noon through 8:00pm (ET).

HOW TO USE YOUR PSN DISCOUNT SHOPPING SERVICE

1. Call toll-free at 1 (800) 580-9730, give the shopping consultant your ID number provided on the back of your PSN Membership Card.
2. Look up complete information on our website at www.psnminisaver.com.

Business Hours: Monday - Friday, 8:00 am to 11:00 pm (EST),
Saturday, 9:00 am to 8:00pm (EST) and
Sunday, 12:00 Noon to 8:00 pm (EST)
1 (800) 580-9730

Terms and Conditions

1) The benefits and services provided cannot be sold or redeemed for cash and has been designed specifically for promotional purposes. The benefits and services provided cannot be used with any other PSN promotional offers and is not valid where prohibited by law. More than one certificate may not be used on concurring dates. Only one (1) certificate per household. The benefits and services provided expire six (6) months from the date of issuance.

2) This promotional offer is not transferable and must be used by the primary recipient.

3) The submission of the Enrollment Activation Form to Preferred Savings Network constitutes consent and acknowledgment of all provisions of the General Information Provisions within the brochure. The General Information Provisions under which you agreed to accept this promotional offer cannot be changed or amended by any person or company without the written consent of an authorized officer of Preferred Savings Network.

4) For emergency road and tow service dispatch only: Member will pay the service provider at the time the service is rendered.

5) Preferred Savings Network reserves the right to substitute without notice any benefit or service of the promotional offer in order to perpetuate its overall performance.

6) Preferred Savings Network assumes no responsibility or liability for errors/omissions in the printing of this brochure. The certificate is null and void if it is used incorrectly.

YOU WILL BE PROVIDED AN OFFER TO CONTINUE YOUR VALUABLE MONEY SAVING BENEFITS AND SERVICES AFTER SIX (6) MONTHS FOR A SMALL RENEWAL FEE. YOU WILL BE CONTACTED DIRECTLY BY PREFERRED SAVINGS NETWORK PRIOR TO YOUR BENEFITS AND SERVICES EXPIRING.

Enjoy The Savings



Preferred Savings Network

Changing The Way America Saves.

Preferred Savings Network
8777 East Via de Ventura, Suite 399
Scottsdale, AZ 85258

1 (866) 800-4390 • Fax 1 (866) 800-4563

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